PROCUSTOMER

The Ultimate Customer Portal Solution Seamlessly Integrated with SAP Business ByDesign

Solution Overview

ProCustomer offers a comprehensive solution that grants your customers unmatched convenience and authority over their orders, fostering transparency and trust. Through a diverse array of powerful features, it optimizes business performance and fuels growth. Whether it's real-time order tracking or efficient payment management, our customer portal empowers your business with data-driven insights. It seamlessly integrated with SAP Business ByDesign and delivers a user-friendly customer experience that propels your business to new horizons.

Key Features

Product Catalog

Browse extensive product catalog at fingertips. With easy navigation and detailed information, your customers can find the right products to suit their unique needs.

Real-Time Order Placement & Tracking

Effortlessly place and monitor orders in real-time, providing customers with continuous updates and complete control over their orders from initiation to delivery.

Simplified Integration

Seamless integration with SAP Business ByDesign guarantees complete data synchronization, fostering a unified and accurate representation of your business information – ensuring a single version of truth across all systems.

Effortless Payment and Invoicing

Say goodbye to paperwork and delays. An online payment gateway guarantees rapid transactions, and electronic invoicing eradicates manual processing, simplifying financial management effortlessly.

Nipurna

Seamlessly Integrated with SAP Business ByDesign

Nipurna

Unparalleled User Experience and Reliability

User-Friendly Interface

Designed with simplicity in mind, our customer portal offers an intuitive user interface that requires minimal training. Access all functionalities effortlessly on any device.

Intuitive Dashboard

A dashboard designed to showcase business-critical information, offering swift access to essential data.

Superior data control:

Self-service administrator feature empowers you to exercise control over roles and authorizations, determining who has the ability to view and modify data.

Enhanced Security:

Trust is the cornerstone of our relationship with customers. Rest assured, our portal employs top-tier security measures to safeguard your valuable data.

Dedicated Support

Our responsive support team is available to address your queries and provide timely assistance. Your success is our success, and we're here to support you every step of the way.

GET IN TOUCH

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Solution at a Glance

- Supports upto 10,000 product catalog
- Trending product can be highlighted
- Configure customer-specific discounts
- Seamless payment integration with SAP's bank payment advice process
- View SAP ByD credit notes in the portal
- Customers can access account statements
- Download PDF invoices and order confirmations
- View customer credit limits
- Export historical data as Excel
- Add third-party delivery tracking link
- Enable mobile OTP / Google sign-on
- Multilingual option available
- Add product favourites for quick access
- Scalable architecture leveraging Amazon Web Services (AWS)